

## **FCTM Communication Policy**

## Background

To enhance the communication in FCTM, we've prepared this policy to outline our expectations for players, parents and coaches.

This policy is shared across FC Tauranga Moana and its affiliated clubs.

## Policy

All players in our U16 and above Academy teams are expected to communicate <u>directly</u> with their coach regarding the following;

- Unavailability for trainings & games
- Explanations around unavailability, i.e sickness, injury, vacation etc.
- Any additional workload expectations the player is undertaking, e.g. school sport
- Individual development areas
- Concerns / Queries, e.g. Game-Time

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Parent/Guardians are encouraged to communicate with coaches about:

- Their child's progress
- Improvements your child can work on
- Any suggestions regarding future support, e.g. extra sessions to aid player development

Coaches will not discuss with Parents/Guardians:

- Playing time
- Team tactics/strategy
- Other players

## Process

Players should speak directly to their coach before, during and after trainings/games.

Parents should contact the coach for a time to discuss any player concerns. Please remember that conversations should be open for discussion, however FC Tauranga Moana does not tolerate staff abused and any instances of this will be reported to the Executive Committee for further action which could result in a stand-down period for players.

Please email <u>kiaora@ctm.co.nz</u> to organise a suitable time to discuss any of the above with any of our coaches or staff.